

CDI Case Study

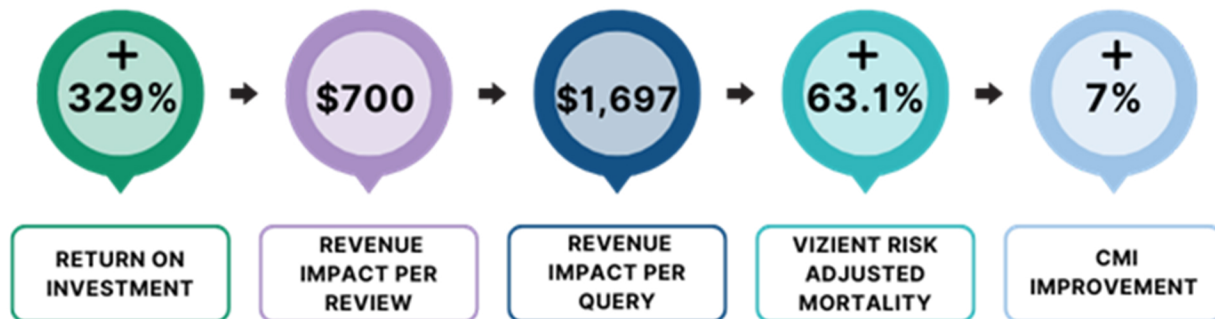
The Challenge

When an acute care, academic medical center located in the heart of Eastern Long Island, New York, needed assistance taking their Clinical Documentation Integrity (CDI) Department to the next level, they turned to e4health. Originally an independent community hospital, the medical center had an understaffed CDI Department without formal training and tools and needed a partner to help implement CDI best practices.

The e4health Solution

Recognizing the need to bridge this gap, e4health intervened by providing several months of thorough on-site CDI training and continuous mentoring. When it came to supporting the growth and advancement of the CDI department, e4health didn't skip a beat. They continued to train and mentor additional team members from the facility, ensuring seamless growth and exceeding the standard of service. The CDI evolution didn't stop there. When this Customer became part of a larger university health system, e4health's role evolved as well. Additional CDI Consultants were deployed, rapidly demonstrating an impressive return on investment. e4health's CDI Consultants have consistently exceeded Key Performance Indicators (KPIs), providing value with minimal management effort. They've remained a crucial part of the Customer's team since onboarding. e4health's partnership with the medical center goes beyond just meeting organizational KPIs. e4health's CDI Consultants are responsible for creating and delivering monthly metrics and reports to the medical center's Executive Leadership and actively participate in weekly meetings with key stakeholders, including the HIM Director, Hospitalist Chief, Chief of Cardiology, Director of Residency Program, and Directors of Quality, Nursing, and Case Management.

Achieving Quantifiable Return on Investment



For nearly two decades, e4health has been redefining the standards for Clinical Documentation Integrity.

The e4health CDI Team is here to cater to all your CDI needs, including Inpatient and Outpatient CDI staffing, auditing, assessment, education, and CDI consultative services. Schedule a call today with our CDI Leaders who are eager to address your concerns and simplify your tasks.