

# CDI Solutions



## Strategic CDI Solutions

Pinpoint, report, correct, and monitor all documentation goals and needs with our proven e4health CDI approach. Accurate documentation ensures correctly reflected quality outcome measures and proper reimbursement by identifying, targeting, and resolving documentation integrity issues. Work with industry-leading subject matter CDI Experts to improve accuracy and productivity across the documentation continuum.



## Measurable, Value-Driven Results

e4health has built, grown, and optimized some of the most effective CDI programs to reduce denials, improve the appeals process, support accurate documentation to reflect in proper reimbursement, improve expected mortality index, promote appropriate risk adjustment and accurate reflection of quality ratings.



## Depth of Domain Knowledge

Our subject matter experts will coach, educate, and develop your team in real time for rapid improvement. Our CDI team works with your leadership and staff to build and support effective clinical documentation integrity processes, helping bridge the gap between providers and coders.



## Mid-Revenue Cycle Breadth

e4health's comprehensive CDI approach ensures clinical, quality, and financial teams are engaged and aligned for improving your patient's health records documentation to ensure improved patient outcomes, data quality and correct reimbursement.



## Solutions Spotlight

- Inpatient & Outpatient CDI Resources
- Second Level Reviews
- Program Gap Analysis
- Continuous Quality Management
- Performance & Quality Audits
- Customized Education
- Program Management Dashboards
- Clinical Appeal Writing
- CDI Consulting & Interim Management

## Proven Integrity & Commitment



e4health has been setting the standard for clinical documentation quality for twenty years.

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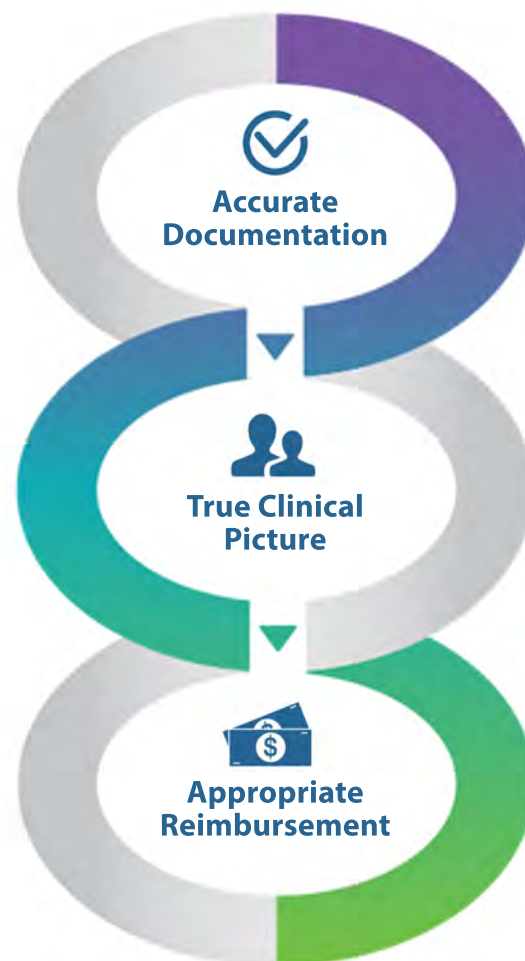
As healthcare moves from traditional fee-for-service reimbursement to value-based purchasing and risk-sharing programs, quality initiatives can be overwhelming. It is vital for organizations to face documentation challenges and ensure that quality health data is accurately reported. e4health's clinical and quality advisory solutions guide organizations in preparing accurate documentation and presenting a true clinical picture, that leads to appropriate reimbursement. We empower organizations by offering a **complimentary targeted CDI Program Gap Analysis** to identify, target, and resolve data quality issues. e4health's CDI Solutions goal is to partner with your CDI Program to help your organization achieve Clinical Documentation Excellence. Does your CDI program complete all the Industry Best Practices below?

## CDI Program Excellence Best Practices:

- ☐ Adequate CDI staff and coverage rates
- ☐ Robust second level review process
- ☐ Ongoing education for CDI staff
- ☐ Routine review and feedback to CDS for query compliance
- ☐ Ongoing continuous quality monitoring/auditing of CDI staff
- ☐ Coder and CDI collaboration with a formal DRG reconciliation
- ☐ Key Performance Indicator goals established and reported
- ☐ Awareness and support of clinical denials and appeal writing
- ☐ Provide monthly reports to CSuite with CDI financial and quality impacts
- ☐ Understanding of CDI's impact on quality and public reported data
- ☐ Provider engagement with ongoing education and metric reporting
- ☐ Current technologies are being utilized and optimized

## Unchecked boxes above?

e4health CDI Solutions will partner with you to advance your CDI Program. Reach out to e4health today to schedule your complimentary targeted CDI Program Gap Analysis or consult with a CDI Subject Matter expert.



## Elevating Documentation Accuracy, Quality, & Integrity

Our experienced team of MDs, RNs, CDI specialists, and coders work together to provide critical analysis, help set goals, and assist with documentation quality efforts. Whether on-site or remote, we lead by bridging the gap between reimbursement and quality care. Our services focus on quality documentation, and the accuracy of reportable data throughout the continuum of care. Education is at the foundation of our team-centric approach. We share our deep knowledge-base and design solutions customized to the unique needs, practice patterns, and culture of the facility. Our education programs adjust content based on facility or team needs.